



Media Release

SL Aesthetic and SkinLab reopen at Tampines 1 after facelift

Singapore, 9 April 2021 – SL Aesthetic Clinic (“**SL Aesthetic**”) and SkinLab The Medical Spa (“**SkinLab**”) officially reopened today at Tampines 1, following a seven-week facelift to create more space and enhance the overall customer experience amid growing demand for their services.

SL Aesthetic and SkinLab are located next to each other at Tampines 1, where they first opened for business in May 2018. The two outlets at the suburban mall, with a combined area of over 1,400 sq ft, have a total of seven treatment rooms.

Including Tampines 1, SL Aesthetic and SkinLab have seven locations each across Singapore providing a comprehensive suite of medical aesthetic treatments and wellness solutions. All treatments at SL Aesthetic, which has seven doctors, are based on established practices or are administered using products and machines approved by the US Food and Drug Administration and Singapore’s Health Sciences Authority.

Brand new look, new services — thoughtfully designed

Following the refurbishment, the reception lounge and all treatment and consultation rooms now sport a soft, neutral colour palette for an upscale and inviting feel. The doors to all rooms come with noise reduction features, and a new tea room has been added for a more private and intimate setting.

SkinLab and SL Aesthetic Clinic have also brought in three new machines for their Tampines 1 premises: Lumenis M22™ Laser, Local Dynamic Micro-massage and PicoCare Laser. These are exclusive to Tampines 1, but plans are underway to roll them out to the two brands’ other locations in Singapore.

Overcoming challenges, seizing opportunities

The reopening at Tampines 1 is timely as business for both brands has generally returned to levels before the outbreak of Covid-19, according to Dr Kelvin Chua, founder of SL Aesthetic and SkinLab.

“Like many other businesses, we too were affected during the early days of the circuit breaker last year. But as the restrictions gradually eased and after Singapore entered into Phase 2 and subsequently Phase 3 of its reopening, people started coming back to our clinics and outlets,” he said.



“In addition, because of international travel advisories issued by many countries to protect their citizens from the pandemic, people in Singapore who normally would go overseas for aesthetic treatments prefer not to do so anymore. Instead, many have been coming to us. We expect our outlets at Tampines 1 to be busy, like those in our other locations.”

Going the extra mile

The refurbished outlets at Tampines 1 will also come in handy as SL Aesthetic and SkinLab prepare to take in customers affected by the recent abrupt closure of Novu Aesthetics. The two brands announced a joint offer in March to allow these customers to opt for their treatments and pay for them using the unutilised amount in their Novu Aesthetics prepaid plans.

Since then, nearly 180 customers of Novu Aesthetics have reached out to SL Aesthetic and SkinLab. The Consumers Association of Singapore is said to have received at least 145 complaints against Novu Aesthetics over the last two months.

SkinLab and SL Aesthetic at Tampines 1 are located at 10 Tampines Central 1 #04-30/31/32, Tampines 1, Singapore 529536. They open from Monday - Friday: 10.00am - 9.30pm; Saturday: 10.00am - 8.30pm; Sunday and public holidays: 10.00am - 7.30pm.

About SL Aesthetic Clinic

SL Aesthetic Clinic is a chain of clinics in Singapore offering an array of minimal and non-invasive medical aesthetic treatments that are approved by the US Food and Drug Administration and Singapore’s Health Sciences Authority.

We have been in the aesthetic services industry for more than a decade. Our Singapore doctors are medically trained and possess the various certification of competence recognised by the Singapore Medical Council’s Aesthetic Practice Oversight Committee. We now have seven clinics across Singapore.

For more information, please visit <https://slclinic.com.sg/>

About SkinLab The Medical Spa

SkinLab The Medical Spa combines the best of world-class spas with the most advanced of aesthetic techniques and cosmetic dermatology to offer a range of non-invasive procedures and beauty solutions targeted at the body, mind and soul.

Our beauty therapists have a minimum of five years’ experience each. They have all received certified training and continue to undergo regular training and weekly assessments. We now have seven outlets across Singapore.



For more information, please visit <https://skinlabmedspa.com/>

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